



## Business Broadband Services – Tariff

### Service Plan

| Bandwidth <sup>1</sup>     | IP Type                  | Standard Monthly Service Fee <sup>2</sup> (HK\$) | Installation Fee <sup>2</sup> / Relocation Fee <sup>2,3</sup> / Reconnection Fee (HK\$) | Minimum Contract Period |         |
|----------------------------|--------------------------|--|---|-------------------------|---------|
| 2Mbps / 1Mbps              | 1 Dynamic                | \$228  | \$1,200   | 12 months               |         |
| 2Mbps / 2Mbps              |                          | \$328  |   |                         |         |
| 4Mbps / 2Mbps              |                          | \$458  |   |                         |         |
| 6Mbps / 6Mbps              |                          | \$538  |   |                         |         |
| 10Mbps / 10Mbps            |                          | \$598  |   |                         |         |
| 30Mbps / 30Mbps            |                          | \$698  |   |                         |         |
| 50Mbps / 50Mbps            |                          | \$798  |   |                         |         |
| 100Mbps / 100Mbps          |                          | \$898  |   |                         |         |
| 100Mbps / 100Mbps (FTTO)   |                          | \$898  | \$3,600   |                         |         |
| 300Mbps / 300Mbps (FTTO)   |                          | \$1,098  |   |                         |         |
| 500Mbps / 500Mbps (FTTO)   |                          | \$1,298  |   |                         |         |
| 1000Mbps / 1000Mbps (FTTO) |                          | \$1,598  |   |                         |         |
| 2Mbps / 2Mbps              |                          | 1 Fixed IP                                       | \$638   |                         | \$1,800 |
| 3Mbps / 3Mbps              |                          |  | \$868   |                         |         |
| 4Mbps / 4Mbps              | \$1,088                  |  |   |                         |         |
| 10Mbps / 10Mbps            | \$2,250                  |  |   |                         |         |
| 30Mbps / 30Mbps            | \$2,450                  |  |   |                         |         |
| 50Mbps / 50Mbps            | \$2,650                  |  |   |                         |         |
| 100Mbps / 100Mbps          | \$2,850                  |  |   |                         |         |
| 100Mbps / 100Mbps (FTTO)   | \$2,850                  |  | \$4,000   |                         |         |
| 300Mbps / 300Mbps (FTTO)   | \$3,150                  |  |   |                         |         |
| 500Mbps / 500Mbps (FTTO)   | \$3,650                  |  |   |                         |         |
| 1000Mbps / 1000Mbps (FTTO) | \$4,550                  |  |   |                         |         |
| 2Mbps / 2Mbps              | 8 Fixed IP <sup>4</sup>  | \$1,199  | \$1,800   |                         |         |
| 4Mbps / 4Mbps              |                          | \$2,299  |   |                         |         |
| 6Mbps / 6Mbps              |                          | \$3,799  |   |                         |         |
| 10Mbps / 10Mbps            |                          | \$4,099  |   |                         |         |
| 30Mbps / 30Mbps            |                          | \$4,399  |   |                         |         |
| 50Mbps / 50Mbps            |                          | \$4,599  |   |                         |         |
| 100Mbps / 100Mbps          |                          | \$4,799  |   |                         |         |
| 100Mbps / 100Mbps (FTTO)   |                          | \$4,799  | \$4,000   |                         |         |
| 300Mbps / 300Mbps (FTTO)   |                          | \$8,299  |   |                         |         |
| 500Mbps / 500Mbps (FTTO)   |                          | \$9,799  |   |                         |         |
| 1000Mbps / 1000Mbps (FTTO) | \$11,999                 |  |   |                         |         |
| 10Mbps / 10Mbps            | 16 Fixed IP <sup>4</sup> | \$5,499  | \$1,800   |                         |         |
| 30Mbps / 30Mbps            |                          | \$5,799  |   |                         |         |
| 50Mbps / 50Mbps            |                          | \$6,099  |   |                         |         |
| 100Mbps / 100Mbps          |                          | \$6,399  |   |                         |         |
| 100Mbps / 100Mbps (FTTO)   |                          | \$6,399  | \$4,000   |                         |         |
| 300Mbps / 300Mbps (FTTO)   |                          | \$10,999   |   |                         |         |
| 500Mbps / 500Mbps (FTTO)   |                          | \$12,999   |   |                         |         |
| 1000Mbps / 1000Mbps (FTTO) |                          | \$15,999   |   |                         |         |



## Miscellaneous Charges

| Service Type   | Service Charge (HK\$) |
|--|-----------------------|
| Express Order Charge of Installation                                   | \$350 per time        |
| Additional Charge for Installation / Relocation Fee in Non Office Hour | \$400 per hour        |
| Administration Fee for Reschedule of Commence Activation Date          | \$600 per time        |
| Site Visit Charge  | \$800 per time        |
| Charge for Loss or Damage Modem  | \$2,400 each          |
| Charge for Loss or Damage Router                                       | \$5,000 each          |

### Remarks

1. The relevant bandwidth is available only at certain buildings and certain floors, because of wiring issue and physical constraints of building. It refers to the maximum bandwidth that may be achieved between a customer's premises to the broadband equipment of the relevant building, which may be different from the actual speed performance that a customer may experience. The attainment of the relevant bandwidth depends on various factors including but not limited to HGC network coverage, type of building infrastructure and performance and configuration of computers. Upload and download speeds will be substantially lower for overseas websites than local websites.
2. The above monthly service fee, installation fee and relocation fee only cover standard installation work which refers to installation work conducted by HGC using common facilities available from the building, which includes cable, trunking, raiser etc., with permission to use these facilities without additional charge to HGC. HGC reserves the right to charge customers on top of the above monthly service fee and installation fee of the installation work outside the scope of standard installation work which is not planned or beyond normal provision of the services, including but not limited to high-platform setup, opening ceiling, fixing promat, special internal wiring, dedicated trunking, internal trunking, civil works, wayleave dues, customer premise equipment, maintenance or site visit for non HGC network, any surcharges imposed by the building management office, incorporated owner of committee, contractor or any third parties for the provision of the services, etc. The charge is subject to the cost, complexity, effort involved and the availability of resources.
3. The relocation fee is charged according to the subscribed service plan under new installation address.
4. The usable IP for 8 fixed IP and 16 fixed IP business broadband service plans are 5 fixed IP and 13 fixed IP respectively.