

## EASYTALK SERVICE ORDER FORM EASYTALK 服務申請表



For English, please complete this form in BLOCK letters 請使用英文正楷填寫。

Customer Information 客戶資料						
Customer Name						
客戶名稱						
Business Registration Address						
商業登記地址						
Mailing Address						
通訊地址						
Billing Contact	Contact Name:		Email Address*:		Contact No.:	Fax No.:
賬單聯絡	賬單聯絡 聯絡人名稱:		電郵地址*:		聯絡電話:	傳真號碼:
Commercial Contact	Contact N		Email Address:		Contact No.:	Fax No.:
商業聯絡	聯絡人名	稱:	電郵地址:		聯絡電話:	傳真號碼:
Business Registration No.:			Requested Service Activation Date:			
商業登記號碼:				要求之服務生效日期:		
* Electronic bill notification will be sent to this Email address. 電子賬單提示會傳送至此電郵地址。						
Service Subscription 登記服務項目						

Service Subscription	on 登記服務項目	21 /00   100	114721176 1171611		
Easytalk no. Easytalk 號碼	Designated Telephone No. For First Time Activation. 首次開啟服務之電話號碼	Monthly Fee 月費 (HK\$)		Language 語言	
1.		28	☐ Cantonese 廣東話	☐ English 英文	☐ Putonghua 普通話
2.		28	☐ Cantonese 廣東話	☐ English 英文	☐ Putonghua 普通話
3.		28	☐ Cantonese 廣東話	☐ English 英文	☐ Putonghua 普通話
4.		28	☐ Cantonese 廣東話	☐ English 英文	☐ Putonghua 普通話
5.		28	☐ Cantonese 廣東話	☐ English 英文	☐ Putonghua 普通話
Remark 備註					
Customer Endorse	ement 客戶簽署				
Company Stamp: 公司印章:	Authorized S 授權簽署:	Signature:	Name 授權人始 Title	名:	(英文)

## **Terms & Conditions:**

- 1. HGC Global Communications Limited ("HGC") Easytalk service (the "Service") listed above is only applicable to business customers. 上述環球全域電訊有限公司(「環球全域電訊」)Easytalk 服務(「服務」)只適用於商務客戶。
- 2. Rate of IDD minutes will be charged in accordance with B18 tariff plan. IDD 通話每分鐘收費將以 B18 優惠計劃為準。
- 3. The IDD usage time is calculated on a minute per unit basis and will be rounded up to the nearest minute. IDD 通話分鐘以每分鐘為計算單位,不足一分鐘亦作一分鐘計算。
- 4. Calling from an overseas country (the "Overseas Country") to another overseas country (the "Destination Country") shall be charged at a rate being an aggregate of the rate for calling from HK to the Overseas Country and the rate for calling from HK to the final destination of the call, and the charging rate shall be incurred once the Customer answers the call at the Overseas Country from HK through Easytalk's IVRS system for the purpose of effecting the call to the Destination Country from Hong Kong through Easytalk's IVRS system. For example, when calling from the US to the UK, the customer will be charged at the rate being an aggregate of the rate for calling from HK to the US and the rate for calling from HK to the UK., and the charging rate shall be incurred once the customer answers the call at the US from HK through Easytalk's IVRS system for the purpose of effecting the call to the UK from Hong Kong through Easytalk's IVRS system. (Customer may visit our website: www.hgcbiz.com/Category/IDD-en.html for details of and about Easytalk's IVRS system.) 從海外("該海外國家")致電往另一海外國家("該目的地國家")的收費,相等於從香港致電該海外國家的收費及從香港致電該目的地國家的收費之總和,而有關之收費將由客戶於該海外國家接聽由香港透過 Easytalk 交互式話音回應系統由香港致電該目的地國家。例如從美國致電英國的費用,即相等於從香港致電美國及香港致電英國的收費總和,而有關之收費將由客戶於美國接聽由香港透過 Easytalk 交互式話音回應系統所發出的話音訊



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號開始計算,而該話音訊號是以確定執行客戶所需透過 Easytalk 交互式話音回應系統由香港致電英國。有關 Easytalk 交互式話音回應系統之服務詳細內容,客戶可瀏覽網頁www.hgcbiz.com/Category/IDD-tc.html。

- 5. Easytalk service does not include local call charges incurred by the customer. Easytalk 服務收費並不包括客戶的本地通話收費。
- 6. Customer understands and agrees that the provision of the Service may be affected by uncertain factors such as the restrictions of the relevant laws and regulations and other restrictions on infrastructure which cannot be controlled by HGC. If the use of the Service is affected, interrupted or temporarily suspended due to the above uncertain factors or other events which are beyond HGC's control, HGC shall not be liable for any loss or damage whatsoever incurred by the Customer therefrom. 客戶須明白及同意服務的提供可能會受不能確定的因素所影響,例如有關法律及法規所訂的限制及其他就公共建設而非環球全域電訊所能控制的限制。如服務因上述因素或其他環球全域電訊所不能控制的情況而受影響、干擾或暫時終止,環球全域電訊均不會就客戶的任何有關損失而負上任何責任。
- 7. Invoices will be sent to Customer electronically to the e-mail address provided by Customer. Customer can login to the HGC e-Bill portal to view the invoice details. If hardcopy bill by post is required by Customer, a service fee of \$30 or another prevailing fee will be charged per hardcopy bill. Monthly service fee will be billed a) in advance for recurrent and b) in arrears for non-recurrent or usage-based charges. Detailed payment instructions will be shown in the bill. 電子賬單服務會傳送至客戶提供的電郵地址。客戶可以登入環球全域電訊的 e 賬單系統來查閱賬單詳情。如客人需要郵寄賬單服務,環球全域電訊將收取每份\$30的服務費或以當時公佈的服務費為準。賬單的每月服務費包括以下項目 1)預繳月費 2) 非經常性收費或按使用量計算之收費。詳細的付款方法會顯示在賬單上。
- 8. Customer shall give HGC not less than 30 days prior written notice for the termination of the Service. 客戶需給予環球全域電訊 最少 30 日書面通知以終止服務。
- 9. This offer is subject to HGC's General and Special Terms and Conditions which can be found on our website <a href="https://www.hgcbiz.com/TermsConditions/index-en.html">www.hgcbiz.com/TermsConditions/index-en.html</a>. If there is any conflict between the terms and conditions specified in this offer and HGC's General and Special Terms and Conditions, then the former will prevail. 本合約服務內容及收費均以環球全域電訊之一般及特別條款為準,有關條款可瀏覽網頁www.hgcbiz.com/TermsConditions/Index-tc.html。若本合約條款及細則與任何環球全域電訊之一般及特別條款出現差別,將以本合約條款及細則作準。

## Customer Declaration 客戶聲明

Applicable to both business registration and personal registers: On behalf of my company, I / we order the above service(s) (including any equipment) and confirm that the above information provided is correct. I / We accept that the services you provide to me / my company will be subject to this Order Form and the HGC's General Terms and Conditions (copies of which have been published on the website: <a href="www.hgcbiz.com">www.hgcbiz.com</a> or can be sent to me / my company upon request). I / We confirm that any use of the service(s) constitutes acceptance of the aforesaid terms and conditions. I / We acknowledge that you will be unable to provide services to me / my company unless all information provided as requested above is correct. The above information is provided to HGC and its affiliated companies for providing or offering services to us, and for credit checks, billing, marketing and other purposes as outlined in the said terms and conditions.

In case of discrepancies between the English and Chinese versions, the English version shall apply and prevail.

本人/本公司申請上述服務(包括任何設備)及證實以上資料正確無誤,並接受上述服務之提供乃基於本申請表及環球全域電訊之一般條款(有關條款經已公佈於網頁: www.hgcbiz.com 或可向貴公司索取)。本人/本公司明白如使用以上任何服務即表示本人/本公司接受上述之服務條款。本人/本公司明白若以上提供的資料並非全部正確,貴公司可不為本人/本公司提供以上選擇之服務。本公司知悉以上提供予貴公司及其附屬公司之資料,可用作提供服務、信用調查、結賬、市場推廣以及根據服務條款中所述的用途。中英文本如有歧異,應以英文本為準。

Company Stamp: 公司印章:	Authorized Signature: 授權簽署:	Name 授權人姓 Title 職位 Date 日期	i名: ::	(英文 <b>)</b> (英文 <b>)</b> 
Document Required 所需文件 - Cop	y of Business Registration 商業登記証	影印本		
For inquiry, please call our sales hotline	at 1228 or your sales representative. 🕏	如有任何查詢,請到	政電銷售熱線 1228 或聯絡	我們的營業代表。

Internal Use Only					[
GN.		CN.		Bill Cycle	1/ 6/ 11/ 16/ 21/ 26
Price Plan		Promotion Code		CLI Blocking	Block
Service Code	EZTCD	Industry:		Sales Name & ID	
Bill Delivery Method	☐ Electronic / ☐ Paper		Paper Bill Charge Waiving	Form Attached	□ Y/ □ N