

**VAS Order Form**

For existing HGC Business Broadband customer only. Please complete the form in English and send it by fax with your valid Business Registration to **1221**.

Customer Information	
Account No.:	Circuit No.:
Customer Name:	Contact Person:
Contact Tel. No.:	Fax No.:
Email Address:	Changes Request Date: (DD/MM/YY)

*Change of Service will be effective in 5 working days upon our verification of the completed form. Please resend if no reply is received.

HGC On Air (Unlimited Usage Plan)					Anti-Hacker Service ²				
No. of Account	Add / Delete	Standard Monthly Service Fee	Qty.	Total Monthly Service Fee	Anti-Hacker Service ²	Add / Delete	Standard Monthly Service Fee	Qty.	Total Monthly Service Fee
1 Account [WM01P]		HK\$68		HK\$	1 License [AH01X48]		HK\$48		HK\$
2 Accounts [WM02P]		HK\$136		HK\$	5 Licenses [AH05X38]		HK\$190		HK\$
3 Accounts [WM03P]		HK\$204		HK\$	10 Licenses [AH10X30]		HK\$300		HK\$
4 Accounts [WM04P]		HK\$272		HK\$	20 Licenses [AH20X28]		HK\$560		HK\$
5 Accounts [WM05P]		HK\$300		HK\$					
10 Accounts [WM10P]		HK\$500		HK\$					
20 Accounts [WM20P]		HK\$900		HK\$					
30 Accounts [WM30P]		HK\$1300		HK\$					
Total Monthly Service Fee									HK\$

HGC On Air			Domain Name for HGC On Air	
HGC On Air Login ID*	1st Choice	2nd Choice	@hgconair.hgcbiz.com	
1				
2				
3				
4				
5				

* Please use a separate sheet to fill in the choice of login ID if more number of users are required.

Remark:

- The value-added service availability shall be subject to the final confirmation by HGC, and which confirmation shall be affected by and subject to HGC's network coverage, capacity, credit approval and any reasons beyond the control of HGC.
- HGC will acknowledge service key through Authorized Person Email Address provided by customer.

Terms and Conditions for HGC On Air Service ("OA Service"):

- The OA Service supports IEEE 802.11b/g / n industry standards. Customer is required to access the internet via wireless connection via mobile devices, tablets, laptop computers or any other Wi-Fi enabled devices which supports the said standards. For details of system requirement, please visit www.hgcbiz.com.
- For unlimited usage plan subscribers, the OA Service will be automatically provided once customer's device is connected with the server and the prevailing standard monthly service fee will be automatically charged to customer's HGC Business Broadband Service ("BBS") account after expiry of the free / special offer period (for details, please visit our website: www.hgcbiz.com/Category/InternetService-en.html). All service fees are charged on a full month basis, except for the first month of provision of OA Service which will be charged on a pro-rata basis. Service fees are charged in advance and are due on the first day of each payment period specified in the invoice.
- All payments made, including prepaid monthly fee, are non-refundable and non-transferable.
- Provision of OA Service is conditional upon subscription of the BBS. Unless otherwise specified, the terms and conditions of BBS which by their nature or otherwise should be applicable to the OA Service shall also apply upon subscription of the OA Service.
- Unless otherwise specified, OA Service will be charged at the special monthly service fee as set out in this offer during the minimum contract period.
- Termination of the BBS will automatically lead to termination of the OA Service as well as any value-added service subscribed for whereas the OA Service could be terminated on its own by giving one month's prior written notice to HGC.
- Expiration date of the contract periods of both the BBS and OA Service will be aligned irrespective of whether both services are applied on the same date unless otherwise agreed between HGC and customer.



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- 8. OA Service may either be provided by HGC or a third party service provider. Use of the OA Service will also be subject to the terms and conditions issued by HGC or the third party service provider (as the case may be) which may be subject to change from time to time without prior notice. In the event that OA Service is provided by any third party service provider, customer is required to contact the relevant service provider to address any issues of the OA Service. HGC will not be liable to customer for any loss or damage arising from customer's use or otherwise of the OA service provided by such third party service provider.
- 9. Customer shall at his own costs and expenses arrange for the hardware, software and internet connection to meet the requirements of the OA Service. For details, please visit www.hgcbiz.com/Product/hgc-on-air-en.html.
- 10. OA Service will be automatically disconnected after every 4 hours of continuous connection. Customer is required to re-connect the device to the server under normal login procedures manually for continuous use of the OA Service.
- 11. Hotspots with SSID "hgc on air EX" are served by 1,000Mbps fiber backhaul network. 1,000Mbps is the network specification of the backhaul broadband which is applicable to selected hotspots at limited locations only. All these hotspots are served by 802.11n Wi-Fi technology which delivers a maximum throughput of 300Mbps.

Remarks: _____

Customer Endorsement			
Company Stamp: 	Authorized Signature: 	Name : _____	
		Title : _____	
		Date : _____	
Internal Use Only	Sales Name & ID	Sales Signature	



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Appendix II – Cancel Valued Added Service

Delete User Accounts

Domain Name:

Login ID	1 st Choice	2 nd Choice	Remark
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			
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23			
24			
25			

Customer Endorsement

Company Stamp:	Authorized Signature:	Name : _____
		Title : _____
		Date : _____